

Transfer of a residence permit to a new passport

Do you have a valid residence permit and have you received a new passport? Then you should have your residence permit reissued ("transferred"). Because your current residence permit still refers to the old passport.

Please read the following notes before booking an appointment.

Is your residence permit only valid for a maximum of a further 6 months?

If so, please do not attend the Berlin Immigration Office before it is necessary to extend your residence permit. This will save you time and money.

Are you wanting to travel abroad?

If no appointments are available at short notice, you can still travel abroad.

Re-entry to Germany is easy, if your residence permit is still valid and you still have the old passport.

Take your old and new passports and your residence permit with you on your trip. However, we recommend that you enquire about the entry and exit conditions of the country you are visiting before you travel abroad (for example at the embassy of the country you are visiting).

Prerequisites

- Personal appearance by appointment is required

Transfers are made at the Citizens' Registration Offices or at the Berlin Immigration Office generally only with an appointment.

- Main residence in Berlin

- Transfer in a Bürgeramt

You can generally have the transfer carried out at any Berlin Citizens Registration Office (Bürgeramt), as long as the following requirements are met:

- * You have the expired passport with your residence permit.
- * The residence permit was issued in Berlin.
- * Your old passport is complete;
- * There is no more than 6 months between the expiry date of the old passport and the date of issue of the new passport.
- * You have not resided outside the federal territory for a continuous period longer than 6 months.

- Transfer in the Berlin Immigration Office

If one of the above mentioned requirements for making the transfer at the Citizens Registration Office (Bürgeramt) is not met (e.g. old passport is no longer present, the residence permit was not issued in Berlin) the Berlin Immigration Office is responsible for the transfer.

Documents required

- Your new passport
- Your old passport
 - If your passport has been stolen and you have reported the theft to the police, please bring the report with you.
- Your residence permit
 - * Electronic residence permit (eAT) together with the supplementary sheet or
 - * Your old passport with the attached residence permit
- 1 current biometric photo
 - 35mm x 45mm, frontal shot with neutral facial expression and closed mouth, looking straight into the camera, light background

https://www.berlin.de/labo/_assets/kraftfahrzeugwesen/foto-mustertafel.pdf

Fees

- * For adults: 67.00 euros
 - * For minors: 33.50 euros
 - * For Turkish citizens, until the age of 24 years: 22.80 euros
 - * For Turkish citizens, from the age of 24 years: 37.00 euros
- Free of charge:
- * When presenting current proof of receiving benefits according to SGB II or XII or the Asylum Seekers Benefits Act
 - * Foreigners recognised as being entitled to asylum
 - * Foreigners with a granted refugee status within the meaning of Section 3 (1) of the Asylum Act
 - * Foreigners with a granted subsidiary protection status within the meaning of Section 4 (1) of the Asylum Act
 - * Resettlement refugees within the meaning of Section 23 (4) of the Act on the Residence
 - * Foreigners who receive a scholarship from public funds for their stay

Legal basis

- Aufenthaltsgesetz - AufenthG
 - http://www.gesetze-im-internet.de/englisch_aufenthg/englisch_aufenthg.html#p1439

Average time to process request

about 4 to 5 weeks

Responsible authority

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- * The residence permit was issued in Berlin.
- * Your old passport is complete;
- * There is no more than 6 months between the expiry date of the old passport and the date of issue of the new passport.
- * You have not resided outside the federal territory for a continuous period longer than six months.

In all other cases: *Berlin Immigration Office*

Information on this location

Bürgeramt Pankow

Address

Breite Str. 24A - 26
13187 Berlin

Current information on this location

Das Bürgeramt Pankow bietet im Rahmen der Wiederaufnahme des Regelbetriebes seit dem 01. Juli 2021 alle Terminkontingente für die Servicenummer 115 und für die Online-Terminvereinbarung an.

Der Informationstresen des Standortes bleibt aus Gründen des Gesundheitsschutzes vorerst weiterhin geschlossen.

Grundsätzlich gilt für den Regelbetrieb weiterhin: Im Dienstgebäude ist der Mindestabstand von 1,5 Metern zu anderen Personen einzuhalten und ein Mundnasenschutz zu verwenden.

Ihr Anliegen ist ein Notfall?

Definition von Notfallkunden im Bürgeramt:

Kunden, die für bevorstehende Reisen zwingend erforderliche Dokumente für sich und ihre minderjährigen Familienangehörigen beantragen. Voraussetzungen:

Vor dem Reiseantritt ist (berlinweit) kein freier Termin buchbar.

Der Reisettermin ist durch entsprechende Reiseunterlagen nachweisbar.

Kunden, die nach Verlust von Personaldokumenten ein oder mehrere neue Dokumente beantragen. Voraussetzungen: keine

Für alle Notfallkunden gilt:

Für die oben aufgeführten Notfälle ist das Bürgeramt Pankow unter der Telefonnummer (030) 90295-6400 zu den angegebenen Öffnungszeiten erreichbar. Bitte beachten Sie, dass aufgrund der Vielzahl von Telefonanrufen derzeit mit längeren Wartezeiten oder erneuten Anwahlversuchen gerechnet werden muss. Die Prüfung und Entscheidung obliegt letztlich dem Bürgeramt vor Ort.

Sonstige Hinweise zum Standort

Ein Fotoautomat ist vorhanden.

Bitte beachten Sie, dass das Terminvereinbarungssystem nicht für die Beantragung von Elterngeld gilt. Das Bürgeramt nimmt nur die Anträge entgegen, Beratung erhalten Sie ausschließlich bei der Elterngeldstelle.

Barrier-free access

This facility is partially wheelchair accessible.
Handicapped parking space available.
An elevator with limited accessibility to wheelchairs is available.
WC with limited accessibility to wheelchairs is available.

Opening hours

Monday: 07.30 - 16.00 Uhr (nur mit Termin)

Tuesday: 09.30 - 18.00 Uhr (nur mit Termin)

Wednesday: 07.30 - 14.00 Uhr (nur mit Termin)

Thursday: 09.30 - 18.00 Uhr (nur mit Termin)

Friday: 08.00 - 13.00 Uhr (nur mit Termin)

Changes in opening hours

Der Standort bleibt am 30.09.2021 wegen einer Fortbildung geschlossen. Die Abholung fertig gestellter Dokumente ist sichergestellt.

Information for customers with an appointment

Der Aufruf der Bürger mit Termin erfolgt unter Angabe der Vorgangsnummer im Wartebereich.

Public transportation

S-Bahn Wollankstr.: S1, S25, S85

S-Bahn Pankow: S2, S8

U-Bahn Pankow: U2

Bus Rathaus Pankow: 107, 155, 250, 255

Tram Rathaus Pankow: M1

Contact

Telephone: (030) 115

Informationen zum 115 Service-Center: <http://www.berlin.de/115/>

Fax: (030) 90295-2576

Internet:

<https://www.berlin.de/ba-pankow/politik-und-verwaltung/aemter/amt-fuer-buergerdienste/buergeramt/>

E-mail: buergeramt@ba-pankow.berlin.de

Payment methods

You can pay in cash or with a debit card (Girocard) (with PIN) at this location.

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